LIS/LIMS PERFORMANCE PLUS (MSP)

U.S. HealthTek

Your lab can have immediate access to our entire toolbox – services, tools, and personnel – to address any issue or improvement, giving you a more efficient, profitable organization.

We function as an extension of your team, assuming responsibility for managing, administering, and improving your digital lab systems. And in empowering the team to focus on the bigger picture, managers thrive, techs are more productive, and executives enjoy the success of a business with lower risk and cost.

- **Align with both business & IT**
- **Reduce risk & cost**
- **Get real-time expertise & resources**
- **Protect your investment**

LIS/LIMS Performance Plus (MSP) includes:

Production Management

The focus of this vital service is in end-user support. Our team tackles day-to-day incidents large and small, and provides resolution, including implementing contingency plans for future issues, and providing expert consultation for in-house staff.

Systems Administration

Extended support for your systems administrator gives your company the freedom to worry about your bottom line, not your systems. This component of LIS/LIMS Performance Plus (MSP) can provide additional bandwidth to your current team, backfill a resource, or act as a fully outsourced team.

Dynamic Enhancements

Realizing the value of a service goes beyond the delivery, when attention is on details and deadlines. You need to also ensure that the system is operating at full potential, has total adoption and is managed properly over time. We reach beyond the go-live date to ensure that your services stay current and in step with your business goals.

Contact us for a consultation: 855-487-4822 or info@ushealthtek.com